Introduction to Tech Source

With over 40 years in the IT industry, my journey began with delivering newspapers and being an Eagle Scout in Nebraska introducing me to servant leadership. My passion for computers was sparked in high school, leading me to work for   the college I attended where I was able to assist in teaching a programming class in Basic.

Later I was hired as a Systems Analyst for American Business Lists and then moved to New Orleans to work for McDermott International, spending 15 years in the oil and gas construction sector. After transitioning McDermott's IT to AT&T , I started my own consulting practice and then worked at Tech Source, which I purchased in 2005. I transformed the company from a residential break/fix vendor into the managed service   provider (MSP) we are today.

About Tech Source

Initially the company specialized in network cabling which we still do today. We love working with small businesses where we are able to provide world-class tools and processes at affordable prices.

We seek new customers with 5+ computers in the Metairie, Covington and Slidell areas, serving diverse industries such as accounting, architecture, automotive, dental, engineering, insurance, manufacturing and oil & gas.   We excel in helping businesses avoid and solve technology problems as we seek to understand our client's challenges and goals. We offer consulting, compliance, cyber-security, and help-desk support through computer repair services.

We welcome you to stop by our office and see some older working electronics like our telegraph or first electrically powered AM radio. This shows we have a sense of humor and bring joy to others. We look forward to having the opportunity to work with you.

Quinn Ruiz Senior Technician
Lonnie Hawkins Marketing & Operations

David Kerr
President

david@888-tech.com
504-888-8324
https://888-tech.com

Tech Source
3334 Severn Ave. Suite #7
Metairie, LA 70002

IT Services

Site management
- Asset Management
- Business reviews
- Business workflow improvement
- Compliancy / risk assessments
  - Initial (30 questions), Base (67) CMM (80)
- Consulting / Policies & Procedures
- Incident Response Planning
- Office relocation / expansion
- Vendor management

Security
- Cybersecurity - endpoint, firewall/router
- Microsoft + 3rd Party security updates
- Dark web scan
- Microsoft Office 365 email licensing
  with spam protection and backup, Dmarc
- Password management (using Dashlane)
- Security Awareness Training (SAT)
- Website content filtering / management
- Vulnerability scan

Desktop & server management
- Automation of updates + software installation
- Backup and recovery of files or computers
- Break / fix, on-site, projects and computer repair services at our office in Metairie
- File sharing using Microsoft SharePoint
- Help desk support from a level-2 technician
- Proactive remote monitoring of your desktops and network
- Purchasing & lifecycle refresh to maintain standards and compliance
- Two-Factor-Authentication (2FA)

Network management
- Network cabling
- Network monitoring and WiFi
- Telephone VOIP systems (using Ring Central)
- DNS

Contact Us

Contact us at **david@888-tech.com** or call 504-888-8324**.**

If you have an inquiry or a company that may be potential client for us, please include:

- Inquiry or Contact in the subject line
- Company name
- Primary contact name
- Phone number
- Email address

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Testimonials

Gilbert, Kelly & Couturie, Inc.
Professional Land Surveying

Gilbert Kelly & Couturie` have been in business for over 100 years and we have provided IT services since 2007.

"We have been using Tech Source for our computer updates, repairs and monitoring for several years and have been extremely satisfied with all aspects of their services. Their response time is immediate, they have a vast knowledge of all the technical ins and outs of any computer issue and they treat us with the utmost courtesy and professionalism. I have no problem recommending Tech Source as a top notch company with high standards for excellent computer and customer service."

Debi Giordano, Managing Partner

Pontchartrain
ORTHOPEDICS & SPORTS MEDICINE

"Tech Source has been our IT Company since 2007. They are very knowledgeable, available, and friendly. The team will go out of their way to do whatever they can to help. They treat us like family, not just another client. 10 out of 10 would recommend to anyone!!!"

Jamie Auclair, Practice Administrator / CEO

The Ellis Company has been in business for over 50 years and we have provided IT services since 2004.

"Tech Source and its entire staff have been a source of expert friendly service, computer education and friendship since its inception more than 20 years ago. The Ellis Company, LLC was one of Tech Source's first clients, a decision Ellis has not regretted. Tech Source has provided us with dependable service, affordable and reliable products, and sound IT advice with a side order of humor, not found in the workplace anymore.
David Kerr and Quinn Ruiz are the best!"

Gwen Ellis

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